



IMBERPARK

BOARDING KENNELS



HOURS OF BUSINESS

Monday to Saturday
8:30am to 5:00pm

Sunday & Public Holidays
Closed

BOARDING KENNELS BOOKING FORM

Please read all conditions overleaf before completing

Owners Name..... Tel no.....
 Home Address.....
 Post code.....
 E-mail Address.....
 UK Contact Name, Address, Tel.....
 Post code.....
 Date in..... Date out.....

DOGS NAME	BREED/COLOUR	AGE	SEX	CASTRATED/ SPAYED	TRANSPORT REQUIRED	NO OF WALKS REQUIRED	BATHING REQUIRED

BOARDING TARIFFS 2012

*(Prices are subject to alteration
without prior notice)*

OFF PEAK SERVICE

Single Dog - £17.00
2-3 Dogs - £15.00 each
4+ Dogs - £13.60 each
30+ Days - £11.90 each

PEAK SERVICE

Easter (2nd April - 16th April)
Summer (20th July - 10th Sept)
Xmas (24th Dec - 3rd Jan)

Please note:

*The above dates will incur
a £2.50 per day surcharge*

Dog Walking - £7.50 per half hour
£10.00 for 2 x half hour per day

Bathing Service - £14.00

All prices are exclusive of V.A.T

New customers please complete the following in full. / Existing customers please inform us of any changes

Diet.....

 Vets Name.....
 Branch..... Tel no.....
 Recent Veterinary History.....

 Medication/Dosage.....

 Any other helpful details.....

 Is your Dog insured? YES/NO *(See condition 17)*
 How did you hear about us.....

I have read this form and agree to all the attached conditions and undertake to pay the boarding charges on arrival at the kennels.

Customer Signature..... Date

If boarding more than one dog and you wish for them to share please sign below:

Customer Signature..... Date

OFFICE USE ONLY. Invoice no..... Certificate details.....

Deposit received..... Booking ref no.....

Chart no..... Booked on.....

CONDITIONS OF BOARDING

- 1) All fees are payable on arrival at Imberpark. We accept credit cards, cash or cheques which must be accompanied with a current bankers card and made payable to IMBERPARK LIMITED.
- 2) £30 per animal off peak / £50 per animal peak period are required before your booking is accepted. This deposit is non-refundable and non-transferable under any circumstances. Any part of a day counts as a whole day. Minimum of 7 days booking at Easter, Summer, Christmas and New Year (see condition 8).
- 3) A surcharge will apply for animals at Easter, Summer, Christmas & New Year.
- 4) Alterations made to bookings within 7 days of boarding will incur a £5 administration Charge. Note: Animal(s) arriving late will be charged from the original date of booking unless prior notification is given.
- 5) Dogs can only be accepted on condition they have been fully inoculated against Distemper, Hepatitis, Leptospirosis, Parvo virus and Intrac within the last twelve months and not less than two weeks prior to boarding. The certificates must be sent with this form when booking. All kennel cough vaccines must be administered at least 2 weeks prior to boarding (see condition 20).
- 6) Cats can only be accepted on condition they have been fully inoculated against Flu & Enteritis within the last 12 months and not less than four weeks prior to boarding. All cats must be neutered. The certificates must be sent with this form when booking.
- 7) Both credit cards and cash are accepted
- 8) A telephone enquiry/provisional booking is not accepted as a booking. To reserve a place for any animal a completed booking form, together with a deposit, is required from all customers before a booking is accepted. During the busy periods it is essential that booking forms are sent back by return of post as we work on a 'first come, first served' basis when opening the mail. Any customer bringing their booking form with their animal(s) into the kennels on the day of entry will not be accepted.
- 9) Should any animal be found to be hosting fleas, the person responsible for collecting the animal will at the time of collection, be liable for all costs of treating the animal and surrounding environment considered necessary by the owners of IMBERPARK LTD.
- 10) It is stressed that all dogs must be on a lead at all times when owners bring them, as we accept no responsibility for loss or injury. (If customers insist on kennel staff releasing dogs in the forecourt, it is then the responsibility of the owner). Collars being worn by dogs must be secure so they cannot slip loose. Customer's leads and check chains are not accepted into the kennel.
- 11) It is stressed that all cats must be in a secure basket/carrier at all times when owners bring them in and also when they are collected, as we accept no responsibility for loss or injury. Please note due to lack of storage space, no baskets or carriers can be left at the cattery whilst the cats are boarding.
- 12) Having paid the boarding fees, all animals will be taken from the customers by the kennel staff. No owners will be allowed to take their animal(s) into the kennels.
- 13) Whilst in our care no animal(s) will be allowed visitors as this can upset them.
- 14) Beds are not required. They will be supplied. Note: we accept no responsibility for loss or damage to customer belongings, i.e. any type of bedding, toys, leads etc. Any destroyed or soiled bedding will be disposed of. It is the customer's responsibility to notify any persons, prior to collecting any animal(s) on their behalf, of this condition.
- 15) Animal(s) can only be accepted or given out within our business hours. Owners or anyone authorised must call the next day if unable to reach Imberpark by closing time on the day out, or, the next time of business, whichever is applicable. Please note business hours on front of booking form. During the busy periods dogs must be collected on stated day out. Any Animal left longer than dates reserved will be charged £5.00 per day more than the normal rate.
- 16) It is emphasised whilst every care and attention is given, the proprietors accept no responsibility for injury due to your animal(s) behaviour whilst boarded in our kennels.
- 17) All animals must be fit, in sound condition, and of pleasant disposition when entering Imberpark. In the event of your animal falling ill during boarding we reserve the right to call in a veterinary surgeon. All costs to be borne by the owner. This will include any veterinary call-out charges, transportation etc. It is the owner's responsibility to ensure there are sufficient funds to cover this. The proprietors reserve the right to turn away any animal which they feel is not suitable to be boarded.
- 18) In the event of an animal not being collected within 7 days, we will try to trace/communicate with owner/contact before proceeding with legal action.
- 19) Please note: Animal(s) showing signs of kennel cough or any other contagious disease will be turned away.
- 20) No animal(s) will be accepted into the kennel without a UK contact name, address and telephone number. Owners/contacts will be asked to remove difficult animal(s) from the kennels. Owners must make the contact aware of this responsibility.
- 21) Refunds cannot be made for early returns. Two weeks' notice must be given of any alteration to dates in or out, and a surcharge of £5 per alteration may be applied.
- 22) Owners are liable for any damage inflicted upon staff or property by their animal(s).